

Paramount Flooring warrants the use of and of its multi-layer engineered hardwood products over properly installed radiant heat systems. Paramount will retain all product warranties on this product provided the surface temperature of the system does not exceed 80° F.

The following guidelines must be applied throughout the life of the floor in order to reduce the affects of radiant heat on engineered wood floors. Even when these guidelines are followed it is still possible that your flooring may experience some cracks (seasonal checking) on the surface, gapping between boards, or delamination of boards. The temperature and humidity levels described below must be maintained otherwise any damage resulting from such failure to maintain will not be covered under warranty. After the flooring is installed, slowly raise the temperature to the preferred comfort level (over at least a five day time frame) beginning two days after installation or at the onset of colder weather conditions.

- The radiant heat system must be controlled and the surface temperature of the flooring must never be allowed to exceed 80°F.
- The proper humidity level (35%-55%) must be maintained within your home at all times during the year. Use of a humidification system may be required to maintain proper humidity levels to avoid excessive drying of the wood flooring.
- Seasonal gapping should be expected.
- Surface checking can be expected if the proper humidity level is not properly maintained between 35-55% R. H. or if the floor's surface temperature exceeds 80°.
- Gluing the product to the sub-floor is allowed, but you should expect a greater risk of checking and gapping.