

Buyer's acceptance of this product is also acceptance of the terms and conditions of this Limited Warranty.

Finish Warranty

Paramount Flooring warrants and guarantees the product finish will not wear through to the wood or separate from the wood for twenty-five (25) years from the date the original finish is applied to the wood by the manufacturer. Subject to the warranty exceptions described below, in the event that the finish bond fails within the warranty period of the finish wears through within the warranty period, Paramount Flooring will re-finish the material free of cost to original buyer ("Buyer"). This warranty is non-transferrable. In the unlikely event Paramount Flooring is unable to correct the finish after a reasonable number of attempts, Paramount Flooring will refund, if requested by Buyer, the price paid by Buyer for the nonconforming portion of the goods.

Structural Integrity Warranty

Paramount Flooring warrants, to Buyer, that its wood products, in their original manufactured condition, will be free from manufacturing defects in milling, dimension and grade for the lifetime of the Buyer from the date of purchase. This warranty is non-transferrable. Paramount Flooring will be entitled to an extension of the time for performance in the event of and to the extent of any cause or condition beyond Paramount Flooring's reasonable control. Both the Structural Integrity Warranty and the Finish Warranty (collectively referred to as "Warranty") are conditioned upon Paramount Flooring's receipt of notice in writing from the Buyer of the alleged defect prior to the expiration of the limited warranty period, and evidence that the products were properly installed and not subject to any of the exclusions described below.

Warranty Exclusions

Visible defects are those defects which are apparent on the face of the flooring. Product with visible defects must be noted by the installer and reported before installation so that replacement flooring can be furnished before installation. Flooring that is installed with visible defects is not covered by Warranty.

Slight color variations and indentions in wood grain are normal, and are not covered by Warranty.

Warranty does not cover defects due to uneven subfloor or building settling. These situations are considered to be part of the pre-installed inspection process. Do not install wood flooring if these situations exist.

Warranty does not cover defects or damage caused by improper installation of the finished product, abuse or improper use of the product (including but not limited to use of abrasives on the finished product, sliding heavy objects across the finished product, damage caused by water or moisture changes, damage caused by spiked heels, insufficient protection from furniture, pebbles, sand or other abrasives, and other forms of abuse or improper use).

Warranty does not cover color changes caused by exposure to light, sunlight or ultraviolet radiation.

Warranty does not cover gloss retention as gloss reduction normally occurs and is not a finish defect.

Warranty is void if additional finish material is applied to the product.

Warranty does not cover normal expansion and contraction that solid wood floors naturally experience.

Warranty is void if room temperature and humidity of installation is not consistent year-round. A room temperature of 65-75°F and humidity range of 35-65% is recommended. Warning - humidity levels below 35% will likely cause movement in the flooring, including gapping between pieces and possible cupping and checking in the face.

Warranty does not cover damage due to the failure of installer to comply with applicable installation instructions, the installation of damaged goods, misuse or modification by Buyer.

Warranty does not cover defects due to standing water, faulty plumbing, flood, fire, natural disaster, or other caused outside of Paramount Flooring's control.

Paramount Flooring expressly excludes and will not pay consequential or incidental damages under this warranty. By this, Paramount Flooring, means any loss, expense, inconvenience or damage other than to the wood floor itself that may result from a defect in the product. This Limited Warranty does not apply to goods not manufactured by Paramount Flooring. Proof of original ownership is required.